

Privacy Policy

TLX Technologies Website Privacy Policy

(Rev. May 2018)

This privacy policy identifies the types of information TLX Technologies ("TLX"), its affiliates and subsidiaries (collectively, "TLX") may collect from visitors and customers who access the TLX website and how TLX uses this information. Your use of the TLX website, or its products may also be governed by other terms and conditions contained in separate user agreements, warranty agreements or supply agreements. If you have any questions about this policy, or the manner in which TLX uses personal information, we encourage you to contact us at sales@tlxtech.com.

Personal and Financial Information Collected by TLX

Throughout our websites there are forms that request information from you and/or allow you to purchase products and services. These forms typically ask for contact information (such as name, mailing address and email address), membership, login and password information, purchasing history, survey information, information needed to notify you about product warranties and recalls and financial information (such as credit card number, expiration date and verification code) required to process your order and ship products to you. TLX collects similar information when processing orders via telephone.

IP Address Logging

TLX's web servers collect domain names and/or IP addresses of users to measure what pages and features are accessed by our visitors. TLX uses analytics software or third party vendors to collect and analyze this information. This information helps us administer the site, improve content and gather broad demographic information for aggregate use. TLX links IP addresses to personally identifiable information submitted to TLX. This information is used to verify whether a visitor has opted in to receiving additional information from TLX.

Cookies

TLX may use cookies or similar files or scripts throughout its website to enhance your convenience in using our websites, to improve search functionality or to hold information that you would otherwise need to re-key. Cookies are text files collected by a user's web browser. If you do not wish to accept cookies from our website, you may configure your web browser settings so that it does not accept cookies; however, you may lose certain functions available on our website.

Use and Sharing of Customer Information

TLX respects the privacy of its customers and takes steps to prevent unauthorized disclosure of customer information to third parties. Customer information includes any and all information received by TLX from its customers by email through the TLX website. TLX uses customer information to provide services and support, send marketing materials, create customer accounts, personalize customer experience, fulfill product orders, improve customer service, monitor its website, and manage and protect its networks.

TLX shares certain personal and/or financial information with its merchant account and banking vendors to process orders and payments and with common carriers to ship products to you. In certain cases, TLX, may also forward purchasing and shipping information to vendors who ship products or provide services directly to consumers. TLX reserves the right to transfer your personal information in the event we sell or transfer all or a portion of TLX's business or assets. Should such a sale or transfer occur, TLX will require that the transferee use personal information you have provided in a manner consistent with this privacy policy. Unless required by law or by court order, TLX will not disclose or sell any customer information to any other third party. Unless otherwise stated, this privacy policy does not apply to information posted by users to publicly accessible portions of our websites, including but not limited to, online forums, bulletin boards, dealer listings or online auction listings.

Retention of Customer Information

TLX will retain customer information as needed to fulfill the purposes for which it was collected. TLX will retain and use customer information as necessary to comply with its business requirements, legal obligations, resolve disputes, protect its assets, and enforce its agreements.

Processing of Data in the United States

TLX stores customer information on servers located in the United States. The United States is not recognized as having adequate safeguards. Residents and citizens of other countries and jurisdictions outside of the United States should note the transfer to and processing of personal information on servers located in the United States may not provide the same protection of such information as required under the laws of your resident or location.

Links

The TLX website may contain links to other websites not affiliated with TLX, including websites of TLX's vendors and service providers. TLX is not responsible for the privacy practices or the content of such other sites. By including links to other websites, we neither endorse such sites nor guarantee that the information they contain is accurate. We encourage you to be aware when you leave our site and to read the privacy policies of every linked website as those policies likely differ from ours. This privacy policy applies solely to websites owned or operated by TLX.

Monitoring

TLX is under no obligation to monitor the conduct of its website users, but it may investigate and respond if violations are reported. TLX reserves the right to delete, remove or exclude any listing or information, in its sole discretion, that does not meet its guidelines for the services offered on the website.

Changes to Privacy Policy

In the future, TLX may offer new and different programs that necessitate a change in this Policy. TLX reserves the right to change its privacy policy at any time. Any changes to the privacy policy will be posted on this page and will be effective immediately upon posting.

Governing Law and Jurisdiction

This Policy, and TLX's collection and use of customer information, shall be governed by and interpreted in accordance with the laws of the United States and the State of Wisconsin. Any disputes arising out of this Policy shall be adjudicated in a court of competent jurisdiction in the Southeastern District of the State of Wisconsin.

Governing Language

Any translation of this Policy is done for local requirements and in the event of a dispute between the English and any non-English versions, the English version of this Privacy Policy shall govern.

Security

We are committed to preventing others from unauthorized access to the personal information you provide to us, and we maintain commercially reasonable administrative, technical, and physical procedures and technology designed for this purpose. This website has reasonable technical and organizational security measures in place to protect the loss, misuse or alteration of information under our control. However, we cannot guarantee that unauthorized third parties will never be able to defeat those security measures. Although we cannot guarantee that our systems are 100% secure 100% of the time, we periodically update and test our technology in order to improve the protection of customer information.

We suggest that you install anti-virus software on your computer and routinely check for viruses, keyloggers, spyware and other programs that may become installed on your computer without your permission. If you believe that you have received a virus from TLX, please contact us as soon as possible so that we may take remedial measures to remove the virus.

TLX does not send emails to customers requesting billing, login or password information. If you receive an email purporting to be from TLX that asks you to provide personal or account information, or login and passwords, do not provide such information unless you have first verified that the website or email is from TLX. Such emails may be fraudulent and used in connection with scams known as phishing. TLX asks that you report any suspicious emails or websites to TLX.

Children's Information

TLX does not knowingly collect personal information from children under the age of 13. If TLX learns we collected personal information from a child under the age of 13, TLX will promptly delete that information. Please contact TLX if you believe we have collected personal information from a child under the age of 13.

Rights/Choice/Opt Out and Contact Information

You have the right to access, correct, or delete your personal information. You also have the right to withdraw any consent you have given us to process your personal information. You may request that we delete any personal information that we may have on file at any time by contacting TLX. You may request copies of, have TLX make changes, corrections to, or delete personal information in TLX's possession, or withdraw your consent by contacting TLX at sales@tlxtech.com.

You may opt out of receiving further communications from us through any of the following methods:

- Send an email to: sales@tlxtech.com
- Send a request by mail to: N27 W23727 Paul Road, Pewaukee, WI 53072
- Call: 262.970.8660

EU residents who have an unresolved privacy concern related to personal data processed by TLX, have the right to submit a complaint to a supervising authority.